

Adults Social Care Scrutiny Panel Update

2022/23

April to August

Summary

- This scrutiny report shows the throughput of Adult Social Care referrals for Learning Disability (LD), Mental Health (MH) and Adults (Older People and Physical Disabilities) Services areas. It also demonstrates the usage of each service area and gives a compared on the activity last year.
- Service management structure and descriptions

Adult Social Care – Learning Disability in numbers

April - July 2022



•We received 29 requests for support since April 2022 compared to 31 at same period last year.

29



•131 people received one-off support (including Respite) since April 2022 compared to 103 at same period last year.

131



•19 People started to receive an ongoing support service including assistive technology since April 2022 compared to 13 at same period last year.

19



•27% People did not go on to receive a service for a variety of reasons. (pay themselves, not eligible etc) (comparison to be added)

27%



•204 Service users were reviewed since April 2022. this is 14% lower than the same period last year.

23%



• So far this year we received 2 transition referrals compared to 9 same period last year.

2



•A total of 213 service users received services through a direct payment or personal budget. This represents 28% of all learning disability service users.

213



• 24 safeguarding concerns were raised, of these 16 led to S42s enquiries and 8 to either care act assessment or signposted.

24



• 748 Adults with learning disability are receiving a service from Haringey compared to 736 same period last year. 136 in residential or nursing and 653 in community.

748



•Average cost of placements:
• Nursing £1,093
• Residential £1,504
•Home care £537
•Supported Housing £1,520



•We haven't placed any new service user in permanent residential placement since April 2022. We had 1 placed same period last year.

0



•There are 386 carers known to learning disability services in Haringey. We assessed/ reviewed 113 carers since April 2022.
•104 carers received Direct Payments

386



•Number of working age (18-64) people with learning disabilities in paid employment. This is only 3% of the learning disability service users, 1% decrease compared to same period last year

18



•Number of working age (18-64) people with learning disabilities living in settled accommodation. 69% of the Learning Disability service users compared to 93% same period last year.

492



The information below shows the current usage of the Learning Disabilities Service (April to July 2022), it also gives a comparison for this time last year to show the demand/usage of the Service.

Adult Social Care – Mental Health in numbers

April – July 2022



•We received 6 requests for support since April 2022 compared to 1 at same period last year.

6



•27 people received one-off support (including Respite) since April 2022 compared to 22 at same period last year.

27



•32 people received reablement service since April 2022.

32



•13% People did not go on to receive a service for a variety of reasons. (pay themselves, not eligible etc) (comparison to be added)

13%



•125 Service users were reviewed since April 2022. this is 3% lower than the same period last year.

23%



•546 service users are receiving a long-term service from Haringey compared to 550 same period last year.

546



•A total of 28 service users received services through a direct payment or personal budget. This represents 6% of all older people service users.

28



•115 service users are in residential and nursing placements. This represents 20% of all older people service users.

115



•423 service are placed in community based services. This represents 74% of all older people service users.

423

•Average cost of placements:
•Nursing £1,103
•Residential £917
•Home care £217
•Supported Housing £705



•There are no new service users aged 18-64 in permanent residential placement since April 2022. We had 1 placed same period last year.

0



•We placed 1 new service user aged 65 and over in permanent residential placement since April 2022. We had none placed same period last year.

1



•There were 2 safeguarding concerns raised since April 2022.

2



•There are 20 carers known to Mental Health services in Haringey. We assessed/ reviewed 10 carers since April 2022.
•12 carers received Direct Payments

20



The information below shows the current usage of the Mental Health Service (April to July 2022), it also gives a comparison for this time last year to show the demand/usage of the Service.

Adult Social Care – Older People and Physical Disabilities in numbers

April – July 2022



•We received 675 requests for support since April 2022 compared to 1,343 at same period last year.

675



•93 people received one-off support (including Respite) since April 2022 compared to 155 at same period last year.

93



• 851 people received reablement service since April 2022 compared to 887 at same period last year.

851



•66% People did not go on to receive a service for a variety of reasons. (pay themselves, not eligible etc) (comparison to be added)

66%



•147 Service users were reviewed since April 2022. this is 20% lower than the same period last year.

9%



•1,582 service users are receiving a long-term service from Haringey compared to 1,602 in the same period last year

1,582



•A total of 360 service users received services through a direct payment or personal budget. This represents 23% of all older people service users.

360



•373 service users are in residential and nursing placements. This represents 24% of all older people service users.

373



•1,217 service are placed in community based services. This represents 77% of all older people service users.

1,217

•Average cost of placements:
 • Nursing £1,100
 • Residential £831
 • Home care £336
 • Supported Housing £638



•We placed 2 new service users aged 18-64 in permanent residential placement since April 2022. We had 6 placed same period last year.

2



•We placed 15 new service users aged 65 and over in permanent residential placement since April 2022. We had 44 placed same period last year.

15



•576 safeguarding concerns were raised so far this year, of these 146 led to S42s enquiries and 413 to either care act assessment or signposted.

576



•There are 695 carers known to Older People and Physical Disabilities services in Haringey. We assessed/ reviewed 67 carers since April 2022.
 •77 carers received Direct Payments

695



The information below shows the current usage of the Adults Service (Older People and Physical Disabilities) Service (April to July 2022), it also gives a comparison for this time last year to show the demand/usage of the Service.

Referrals Received:

The chart below shows the total number of referrals clients receiving services, this is broken down by month and the gives a snapshot of the from April 2022 to August 2022.

<u>Referrals</u>	April	May	June	July	August	
Total num of referral received	332	310	356	405	380	1783
Hospital Referral	229	208	205	213	210	1065
Adults Referral completed	95	88	149	181	165	678
LD referrals	6	11	2	10	5	34
MH Referrals	2	3	0	1	0	6
Leading to Care Act Assessment (Adults/Strength based)	51	66	65	52	54	288
Leading to Care Act Assessment for Adults assessment team	0	0	18	26	25	69
Leading to a Preventative Assessment	174	110	108	136	126	654
Preventative Assessment (Reablement Therapist)	13	22	5	5	12	57
NFA	46	69	74	68	80	337
Adults& Hospital Referrals Signposted	11	11	33	57	30	142
Community Reablement assessment	45	38	29	18	32	162
	1004	936	1044	1172	1119	

ADULT SOCIAL CARE MANAGEMENT STRUCTURE

Adult Social Care Structure



ASSESSMENTS & SAFEGUARDING



Purpose of the Assessment Team

The Team provides assessments under the Care Act, review of care needs and support to adults with complex health and social care needs whose needs are such that they require longer term interventions and risk management.

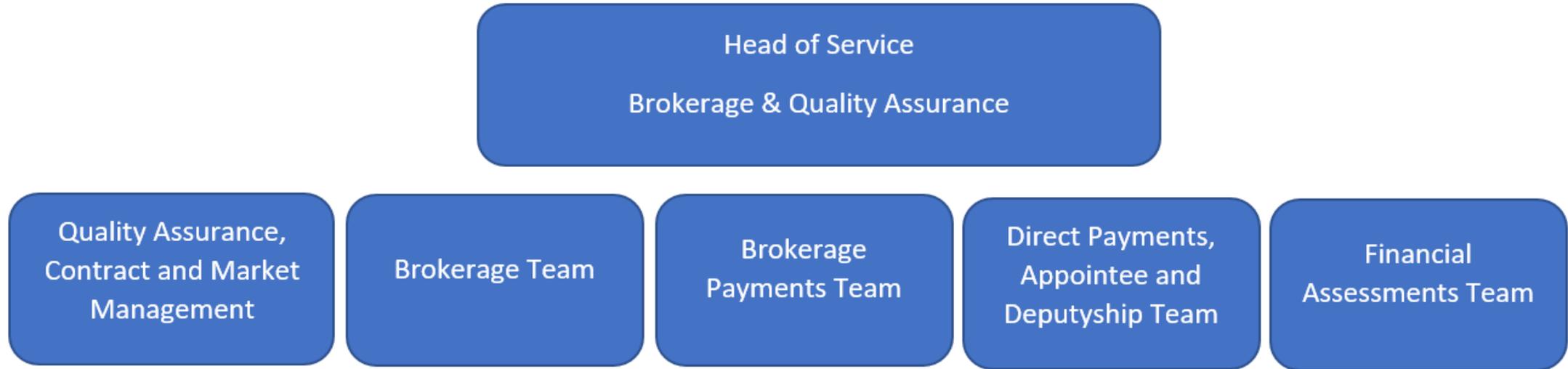
HARINGEY LEARNING DISABILITY PARTNERSHIP



Purpose of Haringey Learning Disability Partnership

The Haringey Learning Disabilities Partnership (HLDP) is an integrated health and social care resource for adults aged 18 years and older who have Learning Disabilities. The Service is jointly funded by London Borough Haringey Council (LBHC) and Haringey Clinical Commissioning Group (HCCG), based on a legal partnership between LBHC, Barnet, Enfield & Haringey NHS Trust and Whittington NHS Trust.

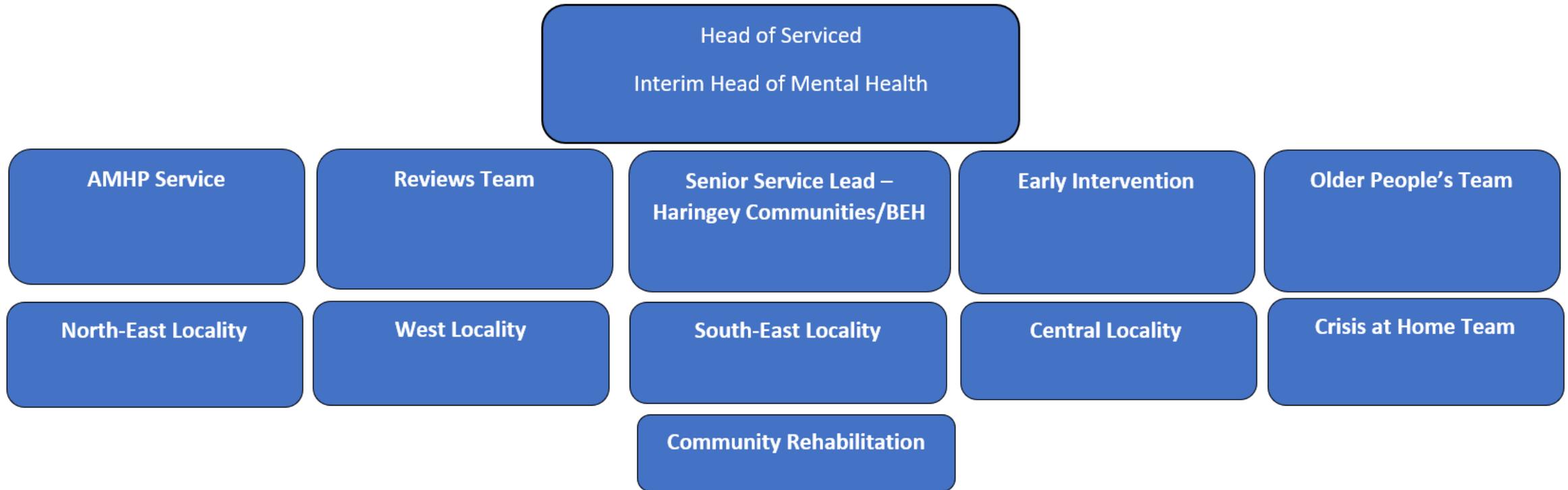
BROKERAGE AND QUALITY ASSURANCE



Purpose of the Brokerage and Quality Assurance Service:

- To ensure there is a high quality, safe and sustainable care provisions in Haringey for the benefit of the residents who require care and support
- To maximise income of the Council through client contribution
- To support social care team to broker and secure quality and cost effective service for residents of Haringey who need care and support
- To Provide and maximise use of direct payment services
- To ensure all care providers are paid on time and accurately
- To maintain accurate accounts for people who require appointeeship and deputyship as directed by Office of Public Guardian

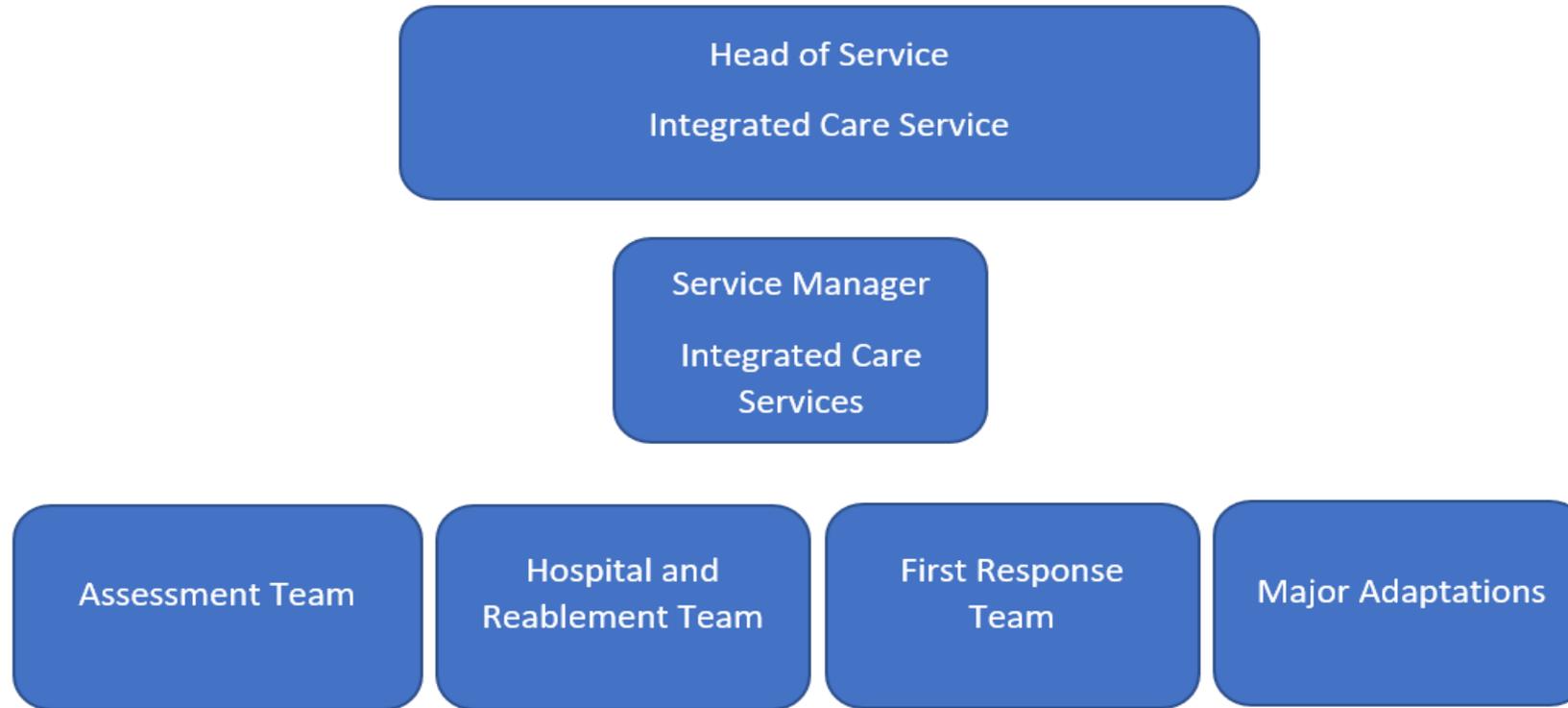
MENTAL HEALTH SERVICES SOCIAL CARE



ADULT SOCIAL CARE – MENTAL HEALTH

Haringey’s mental health services are delivered in partnership with the Barnet, Enfield and Haringey Mental Health Trust (BEH) and the North Central London Integrated Care Board (ICB). The Trust provides a wide range of clinical services in the community as well as inpatient settings, for example. Some settings/services are available 24 hours, 365 days a year.

INTERGRATED CARE SERVICES



First Response Team (FRT)

FRT provides Haringey's main entry point into adult social care services for people in the community. Residents can self-refer after speaking to the team, or may be referred by their friends or family, GP, Community Nurses, or other community partner organizations whom feel that statutory social care input will support them to maximize their independence or resolve a crisis.

Short Term Team (STT)

The STT supports customers with new Occupational Therapy and Care Management needs providing support for up to 12 weeks. The team works up to the point of assessment and supports planning and safeguarding processes, as set out in the Care Act (2014). Its primary role is to follow up those customers who have had some contact with the Hospital Team, Reablement Team, and First Response Team and help restore skills, confidence and independence.

Reablement Team

The Reablement Team delivers a time-limited holistic physical therapy service to support people to regain their strength and confidence. The Reablement Team work to the reduce, prevent and delay agenda as set out in the Care Act. The Reablement Team works with customers who are referred via health and social care teams.

The Hospital Social Care Team

The Hospital Team supports all Haringey residents admitted to hospital that are referred for more complex care and discharge planning. It works to prevent, reduce and delay as well as the assessments and support planning and integration agenda as laid out in the Care Act. Customers are referred directly via the Hospital they are admitted to generally require complex care management and multidisciplinary working to facilitate a safe transfer of care back to the community.